

Messaging & Collaboration

Businesses today have come to rely upon Internet messaging for communicating with vendors, partners, customers, and employees. Used more than any other Internet resource, e-mail messaging and collaboration is a cost-effective solution for communications that span the neighborhood or the globe.

Hosted Solutions

Advanced messaging and collaboration solutions exist, yet the expense of software, hardware, and administration can be cost prohibitive. RCS Consulting, Inc. has the solution. Our hosted Exchange programs give you access to all the features of an on-site server but without management worries or up-front costs. To keep these essential services running, RCS can design a reliable solution that fits your needs.

Collaborative Technology

- E-mail from your desk or an Internet Browser
- Data Sharing
- Shared Appointments & Group Scheduling
- Community Address Book

On-Site Solutions

Rather have complete control of your e-mail system? *We can do IT!*

We can install and configure the necessary hardware and software to get your Internet-capable e-mail system up and running in no time at all.

POP Mail

If simple POP e-mail capabilities will suit your needs, we can work with your local Internet Service Provider (ISP) to host e-mail for you. *We can do IT!*

SPAM Filtering

Are you and your users wasting time sorting through SPAM? Use RCS' SPAM Filtering services to block unwanted messages before they get to your inbox

Company Overview

Established in 1998, we are located in Bennington, VT and maintain a satellite office at the Massachusetts Museum of Contemporary Art (MASS MoCA) campus in North Adams, MA.

Response to customers in the Berkshires and southern Vermont is timely and cost effective.

We can do IT!

Have an in-house IT staff, but you're looking for help on a project? *We can do IT!*

Let us bring our experience to your IT department to provide solutions that are tailored to meet your specific needs.

Don't have an IT department? *We can do IT!*

Let RCS handle IT for you. While you concentrate on managing your business, let us design, install and administer a network and e-mail system that allows everyone in your organization to share information and access resources instantly and seamlessly.

RCS Consulting, Inc. is committed to providing quality service you can depend on. We'll help you figure it all out, set it all up, and keep it all working.

You may opt for any or all of our services to supplement your existing IT staff, or, if you don't have an IT staff, RCS Consulting, Inc. will provide the long term support your organization or company requires.



As network specialists, RCS Consulting, Inc. can design the infrastructure necessary for you to communicate inside and outside your organization. Whether you are in the office or on the road, we provide the tools that can keep you connected.

Call us at 802.445.1300, or Toll Free at 877.518.1300, for a free consultation and we'll show you how!

Network Services

- Consultation
- Systems Analysis
- Systems Design
- Procurement
- Installation
- Integration
- Prevention
- On-line Backups
- Protection
- Internet Setup
- Administration
- Tech Support
- System Audits
- Software Audits
- System Documentation
- SPAM Filtering

Messaging & Collaborative Services

- Hosted Solutions
- On-Site Solutions
- E-Mail Messaging
- SPAM Filtering

RCS CONSULTING INC.
REAL-TIME COMPUTING SOLUTIONS



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Network Services

Consultation

We'll be happy to set up an initial consultation free of charge. During our meeting, we'll identify your needs and talk about how to implement a solution—regardless of whether we're building that solution from the ground up, or updating an existing system.

Systems Analysis

Our systems analysis service is designed to get the most out of your existing network. We will review your current infrastructure and assess vulnerability to virus attacks and data loss with an eye on the bottom line.

Evaluate your needs:

- Summary of Current Resources
- Network infrastructure review
- Detailed report of potential areas of improvement
- Cost estimates for proposed solutions
- Service delivery schedule

Systems Design

RCS Consulting, Inc. employs advanced systems' architecture using open standards and established technologies that optimize your business network for both speed and security. We integrate existing resources extending infrastructure longevity and integrate disparate systems so that the dollars you have already invested in IT continue to go to good use.

Installation

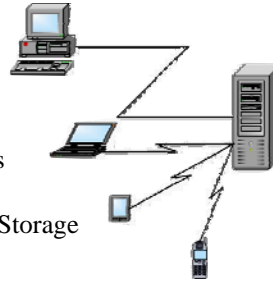
After reviewing your needs and designing the hardware and software required to meet those needs, we will provide installation services to insure compatibility and proper performance.

Online Backups

RCS offers the reliability of online backup and recovery! Eliminate the potential for data loss by deploying our online services.

Design Rigor

- Infrastructure
- Network & Systems Management
- Business Applications
- Wireless Technology
- Data Management & Storage



Scalable Design

By implementing scalable deployment models, your technology investment can grow easily with your business, reducing initial expenditure and prolonging its lifecycle.

Procurement

RCS does not resell hardware or software. Rather, we prefer to provide you with our ability to obtain quotes for state-of-the-art equipment. You won't have to worry about being sold obsolete products that we have left in our inventory.

Our experience with all major vendors ensures that our recommendations will be based on your specific needs and budget.

Network and Internet Provisions

RCS Consulting, Inc. has relationships with the area's best Network and Internet Service Providers. We can facilitate high speed connections for your business.

System & Software Audits

RCS Consulting, Inc. can audit your existing system to determine if it is operating at its optimum performance levels. At the same time, we can establish the feasibility of an upgrade, if warranted.

We also offer software audits to ensure visibility of installed applications for compliance with licensing requirements.



Multi-Platform Integration

Do you have an existing Novell®, Linux or Macintosh® environment?

It's not a problem for us to incorporate Windows into your system. Windows Server 2003® will interoperate with Novell through Gateway Services for Netware®. And Services for Macintosh allow Mac clients to connect to and use a Windows server for file and print sharing. Linux can interact in a Windows environment, too. As file, web and firewall servers, Linux can compliment any network design.



Prevention

Care must be taken to protect your IT investment. RCS Consulting, Inc. provides maintenance programs that help ensure your computing environment is stable and that you benefit from both your software and hardware resources over the long-term.

- Security updates and patches
- Auditing current systems
- Routine hardware maintenance

Protection

Protective Services:

- Password Protection Policies
- System Hardening
- Firewall Protection to Network
- Virtual Private Networks (VPN)
- Secure Socket Layer (SSL) connections
- Network Intrusion Detection Systems
 - Monthly, weekly, daily analysis subscriptions
- Distributed Virus Detection
- Physical protection planning & setup
 - Cabinets, case locks, secure kiosks
 - Design of secure network topography
- Penetration testing

